

Privacy Policy (GDPR)

1. Data Controller

The controller of your personal data is:

Inteligo s.r.o.

Company ID: 45273596

Registered address: Podjavorinskej 4, 811 03 Bratislava, Slovakia

E-mail: info@inteligo.sk

Phone: +421 907 922 044

2. Scope of Processed Personal Data

When using our website, contact form and reservation system, we may process the following personal data:

- first name and last name
 - e-mail address
 - phone number
 - reservation dates
 - notes related to the reservation
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3. Purpose of Processing

Personal data are processed exclusively for the purpose of:

- processing, recording and confirming accommodation reservations
 - communication with clients regarding reservations or submitted inquiries
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4. Legal Basis for Processing

Personal data are processed based on:

- **the data subject's consent** when submitting the contact form in accordance with Article 6(1)(a) GDPR, or
 - **performance of a contract** pursuant to Article 6(1)(b) GDPR (accommodation reservation).
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5. Obligation to Provide Personal Data

Providing personal data is voluntary; however, it is necessary for processing reservations or responding to inquiries. Without providing the required data, it is not possible to process reservations or communicate effectively.

6. Data Retention Period

Personal data are stored:

- for the duration of the contractual relationship and reservation processing,
 - for a maximum of **3 years after the last reservation**, or
 - for the period required by applicable legal regulations, especially accounting regulations, if necessary to fulfill legal obligations.
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7. Recipients of Personal Data

Personal data may be disclosed to:

- external accounting service providers for accounting and legal compliance purposes,
- web hosting and IT service providers to ensure the technical operation of the website.

Personal data are **not sold or shared for marketing purposes**.

Personal data are **not transferred to third countries outside the European Union**.

8. Rights of the Data Subject

In accordance with GDPR, you have the right to:

- access your personal data,
- rectify inaccurate or incomplete personal data,
- erasure of personal data (right to be forgotten),
- restriction of processing,
- data portability,
- withdraw your consent at any time,
- lodge a complaint with the supervisory authority, the **Office for Personal Data Protection of the Slovak Republic**.

9. Cookies

This website uses **essential (technical) cookies** that are necessary for its proper operation.

Analytical or other optional cookies are used only with your consent, if enabled on the website.

10. Consent in the Contact Form

When submitting the contact form, the following consent must be confirmed:

“I agree to the processing of my personal data in accordance with the Privacy Policy.”