

# Privacy Policy (GDPR)

## 1. Data Controller

The controller of your personal data is:

**Inteligo s.r.o.**

Company ID: 45273596

Registered address: Podjavorinskej 4, 811 03 Bratislava, Slovakia

E-mail: [info@inteligo.sk](mailto:info@inteligo.sk)

Phone: +421 907 922 044

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## 2. Scope of Processed Personal Data

When using our website, contact form and reservation system, we may process the following personal data:

- first name and last name
- e-mail address
- phone number
- reservation dates
- notes related to the reservation

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## 3. Purpose of Processing

Personal data are processed exclusively for the purpose of:

- processing, recording and confirming accommodation reservations
- communication with clients regarding reservations or submitted inquiries

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## 4. Legal Basis for Processing

Personal data are processed based on:

- **the data subject's consent** when submitting the contact form in accordance with Article 6(1)(a) GDPR, or
- **performance of a contract** pursuant to Article 6(1)(b) GDPR (accommodation reservation).

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## 5. Obligation to Provide Personal Data

Providing personal data is voluntary; however, it is necessary for processing reservations or responding to inquiries. Without providing the required data, it is not possible to process reservations or communicate effectively.

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## 6. Data Retention Period

Personal data are stored:

- for the duration of the contractual relationship and reservation processing,
- for a maximum of **3 years after the last reservation**, or
- for the period required by applicable legal regulations, especially accounting regulations, if necessary to fulfill legal obligations.

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## 7. Recipients of Personal Data

Personal data may be disclosed to:

- external accounting service providers for accounting and legal compliance purposes,
- web hosting and IT service providers to ensure the technical operation of the website.

Personal data are **not sold or shared for marketing purposes**.

Personal data are **not transferred to third countries outside the European Union**.

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## 8. Rights of the Data Subject

In accordance with GDPR, you have the right to:

- access your personal data,
- rectify inaccurate or incomplete personal data,
- erasure of personal data (right to be forgotten),
- restriction of processing,
- data portability,
- withdraw your consent at any time,
- lodge a complaint with the supervisory authority, the **Office for Personal Data Protection of the Slovak Republic**.

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## 9. Cookies

This website uses **essential (technical) cookies** that are necessary for its proper operation.

Analytical or other optional cookies are used only with your consent, if enabled on the website.

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## 10. Consent in the Contact Form

When submitting the contact form, the following consent must be confirmed:

*“I agree to the processing of my personal data in accordance with the Privacy Policy.”*