

Premium Guesthouse Miskolctapolca

GUEST INFORMATION BOOKLET

We are honored to welcome you as our guest at Premium Guesthouse Miskolctapolca! In this booklet, we have summarized useful information to help you navigate both the guesthouse and the surrounding area with ease.

BED LINEN

All bed linens used in our guesthouse are hypoallergenic. Bed linen is changed weekly. Upon request, we can provide daily linen changes for an extra fee of 3,000 HUF/day. Please inform reception if you would like this service.

ATM / CASH MACHINE

The nearest ATM is located at 1–3 Tapolcai Road in Miskolctapolca, next to Hotel Bástyá.

LUGGAGE STORAGE

Please contact our reception staff who will gladly assist you.

SMOKING

Smoking is strictly prohibited throughout the entire building. Designated smoking areas are marked around the guesthouse for our smoking guests.

WAKE-UP CALL

If you require a wake-up call, please notify reception.

CHECK-IN / CHECK-OUT

Rooms are available from 2:00 PM on the day of arrival. Please vacate the room by 10:00 AM on the day of departure.

PAYMENT METHODS

At the reception of our guesthouse, you can pay in cash – Hungarian Forint (HUF) – as well as by credit/debit card and SZÉP cards. We are unable to accept foreign currencies.

CRIB / EXTRA BED

Cribs are available for infants, and extra beds can be provided for older children in suitable rooms.

REFRIGERATOR

All rooms and apartments are equipped with a mini fridge for your convenience.

HAIR DRYER

Available at the reception of our guesthouse free of charge upon request.

INTERNET

Broadband wireless internet is available throughout the entire premises. Please connect to the network labeled with your floor and “Premium Panzió.” If you experience any issues, please contact reception.

COFFEE MACHINE

All rooms are equipped with capsule coffee machines. Upon arrival, two coffee capsules are provided free of charge. Additional capsules can be purchased at reception for 200 HUF each.

AIR CONDITIONING

All rooms are equipped with climate control. Please make sure to close balcony doors when leaving the room to ensure efficient operation.

DOCTOR

In case of any health issues, please contact our staff or call the Miskolc medical emergency services:

Adult GP on-call: +36 46/477-104

Pediatric GP on-call: +36 46/477-104

SLIPPERS

Slippers can be purchased at the reception for an additional fee.

PARKING

An open-air parking lot beside the building is available for approximately 15 cars, depending on availability. A closed parking lot for up to 5 vehicles is also available for 3,000 HUF/day.

PROGRAMS

For information and tickets for concerts, theatre, cinema, museums, city tours, and other programs, feel free to contact our reception staff.

RECEPTION

Our reception is open from 7:00 AM to 10:00 PM daily. Staff are available in person for check-in/check-out and any assistance. Between 10:00 PM and 7:00 AM, we are available at the following phone numbers:

+36 70/662-1449 or +36 46/200-249

BREAKFAST

A buffet-style extended continental breakfast is served from 8:00 AM to 10:00 AM.

Price: 4,000 HUF/person.

Breakfast is free for children under 3 years old if the accompanying guests also request it.

Breakfast can only be taken by all guests staying in the same room together.

RADIO

A radio and television are available in the communal/breakfast area. In-room radios are accessible via the television.

SAFE

All rooms are equipped with safes for your convenience and free of charge. Please read the instructions placed next to the safe before use. We do not take responsibility for valuables left outside the safe.

EXTRA BLANKETS & PILLOWS

Additional blankets and pillows are available free of charge at reception upon request.

LOST & FOUND

Any items found in rooms will be kept in safekeeping, and we will contact the owner if possible. Shipping costs for returning items are the responsibility of the guest.

TELEPHONE

A mobile phone is available at reception for guest use. Call charges may apply depending on the destination.

TELEVISION

In-room TVs offer pre-programmed multilingual TV and radio channels.

TOWELS

Each room is provided with bath towels and small hand towels for all guests. Bathrooms are also equipped with washable bath mats. Towels are changed by our staff every three days.

FIRE SAFETY

To prevent fire hazards, please refrain from using personal electric appliances (e.g. kettles, immersion heaters, irons, etc.) in rooms. Smoke detectors and fire extinguishers are installed throughout the building. In case of fire, an alarm will sound. Please follow the evacuation route displayed in your room.

Kindly switch off all electrical appliances when leaving the room.

HOUSEKEEPING

Daily cleaning takes place between 8:00 AM and 3:00 PM. If you prefer another time or wish to skip cleaning for the day, please inform our staff or hang the designated card on your door handle.

EMERGENCY EXIT

Please refer to the evacuation map displayed in your room.

FLOWERS

If you would like to order flowers, our staff are happy to assist you.