Processing of personal data

Privacy Statement

Please take a moment to read the following personal data protection statement.

Why do we collect information?

Information is collected to facilitate the booking process between the customer and the accommodation provider. To offer you other additional services where you agree to such offers and / or help us improve this process for future use.

For what purpose do we collect information?

- Facilitation of and support during the booking process
- To offer the customer a voluntary newsletter subscription
- Statistical use of the system for its possible improvement
- There is no other use of the information gathered, in particular information is never shared with or disclosed to third parties without the customer's consent

Who has access to some or all of the gathered information?

- The accommodation provider responsible for processing your reservation
- The website and reservation form provider
- the institutions authorised to access the information

What access do we guarantee to the visitors regarding their collected information?

All collected information can be accessed at any time upon request

If you are convinced that our websites or system have gathered incorrect information or you want to correct them in any way, please contact us.

Cookies terms and conditions

What are Cookies?

Cookies are small files that store information in your browser and are commonly used to distinguish individual users. However, the identity of the user is not identifiable on the basis of this information.

What we use cookies for

- for the correct functionality of our site, to complete the booking process with the least amount of difficulty.
- in determining which pages and features the visitors use most often.

Which cookies we use:

The cookies used on our site can be divided into two basic types in terms of their longevity. The short-term "session cookies" that are only temporary and remain stored in your browser only until you close your browser and the long-term cookies that remain on your device for a long time or until you manually delete them (how long your cookies stay on your device depends on cookie settings of your browser and/or device).

In terms of the function that each type of cookie performs, the cookies can be divided into:

- conversion cookies, which allow us to analyze the performance of different sales channels
- tracking cookies, which, when combined with the conversions cookies, help analyze the performance of different sales channels
- the remarketing ones, which we use to personalize the content of ads and their correct targeting
- the analytical ones, that help us improve the user experience of our site by understanding how users use it
- the essential ones, which are important for the basic functionality of the site

Some cookies may collect information which is subsequently used by third parties and which, for example, directly supports our advertising activities (the so-called "third party cookies"). However, you cannot be identified from this information.

The cookies we use allow us to improve our website.

If you do not want to accept these cookies, you can modify your browser settings. The Help function in your browser explains how to modify said settings to your liking. You can also visit www.aboutcookies.org, a website which contains comprehensive information on how to manage cookies in a wide range of browsers.

Please note that for a seamless user experience and the system's optimal performance, cookie blockers are not recommended.