

ACCOMMODATION RULES

1. These accommodation rules are binding for all guests ("guests" or individually "guest") using accommodation services at the Hotel Senimo, operated by Senimo, a.s., ID No: 47675683, with its registered office at Olomouc, Pasteurova 906/10, Postal Code 779 00 ("accommodation provider") and form an integral part of the accommodation contract or similar contract ("contract") between the guest and the accommodation provider. The term guests also includes persons staying together with a guest who has entered into a contract with the accommodation provider.
2. Guests must present their valid ID card or passport upon request. Guests under 18 years of age are obliged to present their legal guardian's consent to their stay if requested by the accommodation provider. Guests who refuse to present proof of identity or the consent of a legal guardian (if the guest is under 18 years of age) may not be accommodated, without prejudice to their other obligations to the accommodation provider.
3. In accordance with Section 103 (b) of Act No. 326/1999 Coll., on the residence of foreign nationals in the territory of the Czech Republic and amending certain acts, as amended, guests who are foreign nationals are obliged to present the accommodation provider with a passport, residence permit, registration certificate, residence card or permanent residence card upon request and to personally fill in and sign the registration form or sign a document containing the data stipulated for a registration form pursuant to Section 97 of the Act. Foreign national guests who refuse to present proof of identity and the other documents mentioned in the previous sentence and who refuse to fill in and/or sign the registration form cannot be accommodated. The obligation to personally fill in and sign the registration form does not apply to foreign national guests under 15 years of age.
4. Personal data provided by the guest when entering into the accommodation contract or similar contract is subject to protection under the applicable data protection legislation. The accommodation provider, as the personal data controller, processes and protects personal data provided by the guest in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation). All information regarding the processing of personal data is provided on the website at www.hotel-senimo.cz. Guests can also obtain this information in writing at the hotel reception.
5. Upon check-in, the guest will receive an accommodation card with the room number, check-in and check-out dates and a room key (hotel card). From this point on, the room may only be accessed by the guest(s). Hotel staff access to the rented room is limited solely to the extent necessary to meet the accommodation terms agreed in the contract.
6. Neither the guest nor the accommodation provider is entitled to allow third parties to use the room. To ensure maximum privacy for guests, restricted access by hotel staff can be arranged.
7. Guests can check in to their accommodation no earlier than 2.00 p.m. on the day they arrive, unless otherwise agreed in advance.
8. Guests must vacate their room no later than by 12.00 p.m. on the last day of their stay, unless otherwise agreed in advance. If a guest fails to vacate the room by this time, the accommodation provider is entitled to charge that guest for another day's stay.
9. The guest who checks in before 6 a.m. is charged for accommodation on the previous night.
10. Between 10 p.m. and 6 a.m. silent hours are held.
11. The guests may receive visitors in their rooms only with the consent of the hotel, after registering in the book of visitors and between 8 a.m. and 10 p.m. If a guest asks for their stay to be extended, the accommodation provider is entitled - if there is the capacity - to offer a room other than the one in which the guest was originally accommodated.

12. Dogs, cats and other animals can only stay at the hotel with the prior consent of the accommodation provider. A separate fee is charged for pets according to the accommodation provider's price list.
13. In the event of illness or injury, the accommodation provider will arrange for the necessary medical assistance or have the guest taken to hospital. The costs associated with this are charged to the guest.
14. Guests are not permitted to move furniture, make repairs or tamper with the electrical mains or other installation in the room or in the common areas of the hotel, or to make any other changes, without the prior consent of the accommodation provider.
15. The guest is obliged to keep the room tidy and clean.
16. Guests are not allowed to use their own electrical appliances in the hotel, especially in the room, with the exception of electrical appliances used for personal hygiene (shavers, massagers, hair dryers, electric toothbrushes, etc.) and chargers for mobile phones, laptops, tablets, cameras and similar devices that are connected to the accommodation provider's electrical network. These electrical appliances must not be damaged and must bear the CE conformity mark. The guest may use and charge these electrical appliances or other electronic devices only in the guest's presence. The guest must disconnect electrical appliances and other electronic devices from the mains immediately after the end of active use or charging. It is strictly forbidden to use own electrical devices that are a source of heat, such as kettles, cooking coils or direct-fired hotplates.
17. Guests using their own electrical appliances and other electrical equipment in the hotel are responsible for any damage caused by them.
18. All equipment and facilities in the room may be used only by the guest for the intended purpose. The guest is obliged to handle the accommodation provider's electrical equipment (hair dryers, kettles, coffee makers and other electrical equipment in the room) only in such a way as to avoid harm to the guest's health.
19. The guest is obliged to behave in such a way that the freedom, life, health or property of other persons is not unreasonably harmed.
20. When leaving the room, the guest is obliged to close the windows, turn off the lights, close the water taps and lock the room by properly closing the room door.
21. For safety reasons, children under the age of 10, as well as dogs, cats and other animals, may not be left in the rooms or other common and shared areas of the hotel without adult supervision.
22. The Guest shall not bring weapons, ammunition, explosives or narcotic or psychotropic substances or poisons (except for medicines intended for the personal consumption of the guest) into the Hotel or manufacture such substances in the Hotel. The Guest shall not use open flames in the Hotel. In the case of a breach of this prohibition, the hotel is entitled to charge the guest a fine of EUR 100 for each individual breach of this prohibition.
23. Guests are fully liable for damages caused to the accommodation provider's property in accordance with the applicable laws. The guest or the person staying with him/her shall immediately notify the accommodation provider of any damage caused to the property of the accommodation provider.
24. The accommodation provider provides services to guests within the scope and under the terms defined by the relevant legislation, in particular Act No. 89/2012 Coll., the Civil Code, as amended, and the contract.
25. The accommodation provider is liable for damages caused to guests' property in accordance with Section 2946 et seq. of Act No. 89/2012 Coll., the Civil Code, as amended. Guests are obliged to store all valuables in the hotel safe at the reception desk in case of their absence from the hotel room. The term valuables mainly includes jewellery, money, securities, watches, mobile phones and other communication devices, computers, audio-visual and other technology.
26. Upon arrival, the guest is obliged (if he/she has not already made payment or if payment for

the accommodation is not agreed in advance on the invoice) to make payment for the accommodation. If the guest wishes to charge other hotel services to his/her hotel account and pay for them after the end of the stay, he/she must provide a guarantee with his/her credit/debit card.

27. Guests are obliged to familiarise themselves with the safety rules and the evacuation plan in case of fire. This plan can be found in each hotel room and is also available at the reception.
28. Smoking is prohibited in all areas of the hotel. Violation of this obligation is considered a material breach of contract, and the hotel may charge the guest EUR 100 for each individual violation of this prohibition.
29. Guests are obliged to conduct themselves with decency, not to act in a manner that bothers other guests, not to make excessive noise during the night-time hours (from 10.00 p.m. to 6.00 a.m.), not to consume alcoholic beverages or intoxicating substances in the common areas of the hotel, and not to damage the hotel's (accommodation provider's) facilities and equipment. A breach of any of these obligations shall be considered a gross breach of contract.
30. Guests are obliged to comply with these accommodation rules. In the event of a gross breach of these rules, the accommodation provider has the right to terminate the contract without notice. The contract is effectively terminated at the moment the termination notice is communicated or handed over to the guest. In such a case, the guest is obliged to pay the price of all services/goods already provided and leave the hotel immediately. In the event that the guest does not leave the hotel, the accommodation provider is entitled to immediately contact the Police of the Czech Republic or another public authority.