

PSZ HOTEL BEACH FÖLDVÁR***



GUEST INFORMATION A-Z

Services A-Z

Dear Guest!

We welcome you to PSZ Hotel Beach Balatonföldvár***.

We would like to inform you about the services of our hotel and help you to make your stay with us a pleasant one and to return home with friendly experiences.

Basic information

Hotel name: PSZ Hotel Beach Földvár

Address: H-8623 Balatonföldvár, Báthory utca 40.

Phone number: +36-36-70/656-9005

E-mail: foglalas@pszhotelfoldvar.hu

Website: www.pszhotelfoldvar.hu

Safety regulations

Please follow the following regulations during your stay to ensure your safety:

- To avoid fires, please smoke only in designated areas.
- In case of emergency, please notify the reception immediately.
- In case of fire alarm, please leave the building immediately. In the event of fire, the use of the lift is FORBIDDEN!
- Always keep your hotel room locked and close the windows and balcony doors when leaving!
- The hotel cannot be held responsible for valuables and cash left in hotel rooms! Your valuables are safely stored in the central safe, the use of which is free of charge!

Important phone numbers:

Ambulance **104**

Fire brigade **105**

Police **107**

General emergency **112**

By checking in, our guests accept the hotel's Terms and Conditions, which are available on our website when booking or at the Reception upon arrival.

The team of PSZ Hotel Beach Földvár* wishes you a pleasant stay, relaxation and recovery.**

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Services A-Z

Adapters - Mobile chargers / adapters for charging various electrical (mobile) devices are available free of charge at the Reception.

Bed linen change - Bed linen in hotel rooms is changed on departure. On special request, linen can be changed at other intervals for a fee. Please contact the Reception.

Terms and Conditions - Please read our General Terms and Conditions which can be found on our website and at Reception. All our guests are obliged to comply with the terms and conditions!

Check-in - Hotel rooms can be booked from 14.00 on the day of arrival. Early arrival is subject to availability. All guests are required to check in at the hotel and provide proof of their personal details when asked by the receptionist. By checking in, our guests accept the hotel's Terms and Conditions, which are available on our website at the time of booking and at the Reception upon arrival.

Security cameras- For the safety of our guests, security cameras are installed in the common areas and corridors.

Check out - Please check out of your hotel room by 10.00 on the day of departure. Late check-out is possible for a fee. Please enquire at Reception.

Shoe cleaning kit - Available free of charge at reception.

Luggage storage, luggage room - The office space on the ground floor is free of charge. Please contact Reception.

Luggage delivery - Available free of charge on request. Enquiries at Reception.

Dietary Meals - Please indicate any special dietary requirements (vegetarian, food allergies, etc.) at the time of booking.

Electrical appliances - The use of electric kettles, electric kettles, irons, etc. in the hotel room is FORBIDDEN and FORBIDDEN for fire safety reasons! If our staff are found using such appliances, they will be taken away for safekeeping and will only be returned on departure. Any damage resulting from use contrary to this prohibition will be charged to the person who caused it!

Umbrellas - Available free of charge at the Reception.

Wake-up call -Request at the Reception.

Safekeeping - Central safe available in the hotel lobby. The hotel is only responsible for valuables stored in the central safe.

Photocopying, scanning facilities - Ask at Reception.

Services A-Z

Payment methods - In addition to cash payment, we accept credit cards (VISA, MASTERCARD, MAESTRO, American Express) and SZÉP cards (OTP, MKB, K&H Banks).

Smoke-free hotel - Smoking is strictly forbidden in the hotel rooms, balconies and common areas. The rooms and common areas are equipped with smoke detectors. Failure to comply will result in a fine and termination of service!

Child-friendly hotel - Cots, baby cots and high chairs are available at the reception and in the restaurant.

Medication - Basic medication (painkillers, bandages) and a thermometer can be requested at the Reception.

Hair dryer - Available in the bathroom.

Hygiene products- Shaving products, toothbrush, toothpaste are available at Reception on request and at a charge. Hand wash, shower gel and shampoo are provided in the bathrooms.

Refrigerator- Hotel rooms are equipped with mini fridge. There is also a shared fridge in the lounge.

Information -Request at the Reception.

Internet - The hotel rooms and common areas are equipped with free internet (WIFI). Password required to use this service is Guest21.

Writing utensils - Available free of charge at Reception on request.

Toys, sports equipment - A limited number is provided free of charge. Please enquire at Reception.

Notebook - Available free of charge on request at Reception.

Maintenance - If any of the equipment in your room is not working or needs repairing, please let Reception know.

Damage - Our guests are liable for any damage caused to the hotel, other guests or third parties. The hotel will only be liable for large items of property and cash if they have been taken into safe custody.

Bicycle rental - Traditional and eBike bicycles are available for rent for a fee. Please ask at reception.

Late departure, early arrival - Both services are available for a fee, subject to availability. Please enquire at Reception.

Excursions, programmes - Enquire at Reception.

Pets - Our hotel is a pet-friendly/dog-friendly hotel. Our pet policy sets out in detail the terms and conditions of your stay at the hotel. The policy is available at reception and on the hotel's website.

Services A-Z

Extra blankets, pillows - Extra blankets, pillows are available on request.

PSZ discount - Members of the Teachers' Union receive a 30% discount on accommodation, breakfast and parking. The discounts are also available for immediate family members (husband, wife, children), for a maximum of 2 rooms, only on presentation of a membership card.

Radio - You can set the radio on the in-room television.

Reception - Available every day from 06:00 to 22:00 and by telephone from 0 to 24 hours at +36-70/656-9005. Check-in and check-out is available 24 hours a day.

Breakfast - Buffet breakfast is provided daily between 08:00-10:00 in the hotel restaurant. In case of earlier departure, a cold pack breakfast is provided, which must be indicated at the reception no later than 12.00 noon the day before departure.

Self check-in, check-out - Check-in and check-out without direct contact with the hotel staff. The necessary information will be sent electronically with the confirmation.

Special dietary requirements - Please specify any special dietary requirements (vegetarian, food allergies, etc.) at the time of booking.

Lift - The floors are accessible by lift and via the staircase.

Maxibar - Alcoholic and non-alcoholic drinks and snacks are available at the hotel reception for a fee.

Laundry and ironing service - At extra charge. Plastic laundry bags available at the Reception.

Sun loungers - A limited number of sun loungers are available free of charge in the garden of the hotel during the summer season.

Adapters for international use - Various types of power converters (110V / 220V) and adapters/plugs for use with different electrical sockets in Hungary are available free of charge at the Reception.

Parking - Guests arriving by car can park their car in the hotel's premises, which is closed but not guarded. Also suitable for buses.

Medical on-call - If you have a medical complaint or unexpected sickness, please consult a specialist. Our reception will be happy to inform you about the nearest doctor's surgery, hospital or pharmacy.

Extra bed - Please inform Reception of your request!

SZÉP card - Our hotel accepts Széchenyi Pihenőkártya. More information on how to use it is available at the Reception.

Found objects - Can be picked up or dropped off at the Reception after proper identification.

Cleaning - Rooms are cleaned daily. If you do not wish to use this service, please let Reception know or use the "Do Not Disturb" sign.

Services A-Z

Taxi, Transfer - Taxi or shuttle service is available at the Reception.

Telephone - The telephone at the reception is available for a fee. Please ask at Reception.

Toilets (male and female) - There are separate male and female toilets in the restaurant area of the hotel.

Towel change - Towels in hotel rooms are changed once a week on departure or once a week for stays longer than 7 nights. On request, towels can be changed at other times for a fee. Please contact Reception.

Iron with rack- Ask at the Reception.

Sewing kit - Available free of charge at Reception.

Guest complaints and comments - Please contact reception or the hotel manager with any complaints or comments during your stay. Any comments or suggestions that may help us to improve our services are welcome.

Emergency Exit - On the information board on the inside of the hotel room door you will find the safe way to leave the hotel.

WiFi - Available free of charge throughout the hotel. Network name: PSZ Hotel Foldvar, Password.

List of TV channels available on in-room TV:

- 1, Duna World/M4 Sport*
- 2, Duna HD
- 3, M4 Sport HD
- 4, M1 HD
- 5, Spektrum Home+
- 6, Pesti TV
- 7, Dikh TV
- 8, Izaura TV
- 9, RTL Klub
- 10, TV2
- 11, M5 HD
- 12, M2 HD

List of radio channels available on in-room television:

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Services A-Z

- 1, Dankó Rádió
- 2, Bartók Rádió
- 3, Petőfi Rádió
- 4, Kossuth Rádió